# 2016-2019 Mercedes-Benz GLE Class Smartphone Viper GPS SmartStart System With OEM PTS




**Brand:** Viper
**Product Code:** SKS-GLE-166-16-19-PTS-GPS
**Stock:** 5
**UPC:** SKSNG166D4
**MPN:** SKS-GLE-166-16-19-PTS-GPS
**Location:** Cleveland, OH

## Price: $1,599.99

**Short Description**

**2016–2019 Mercedes-Benz GLE Class remote start with VSM550 Pro SmartStart included. $1,599.99 professionally installed in Cleveland.** Factory KeylessGo push-to-start only. **You must give up a working spare factory key; ignition-switch modification is required.** Cellular service is separate.

**Description**

MERCEDES-BENZ GLE CLASS • 2016-2019

VSM550 Pro SmartStart included. Professionally installed in Cleveland, Ohio.

**Remote start your 2016-2019 Mercedes-Benz GLE Class** from your smartphone or with the factory key you already carry. The included VSM550 Pro offers virtually unlimited cellular control range from virtually anywhere in the world, with an active plan, phone internet access and compatible cellular coverage at the vehicle. Give the cabin time to warm up during a Cleveland winter or begin cooling before a summer drive, with temperature-based control of compatible factory comfort features.

## Spare Key & Ignition-Switch Modification Required

This package is for factory KeylessGo push-to-start vehicles only. You must supply a working spare factory key that will be dedicated to the installation. Professional modification of the ignition switch is required.

### FACTORY KEY CONTROL

Panic button or lock-unlock-lock activation.

### AUTOMATIC COMFORT

Temperature-based heated seat and defroster activation.

### INSTALLATION INCLUDED

$1,599.99 at our Cleveland shop.

## Designed Around Your Mercedes-Benz

- **Factory-key operation:** Activate remote start using the Panic button or lock-unlock-lock sequence on your existing fob.
- **Heated seats:** Automatically activate compatible OEM heated seats based on a programmable outside-temperature threshold.
- **Rear defroster:** Activate automatically at the programmed outside-temperature threshold.
- **Programming from the stalk:** Adjust supported settings such as run time, number of starts, light flashes and immobilizer settings using your vehicle’s stalk controls.
- **SmartStart included:** VSM550 Pro cellular interface for smartphone control, with available 2-way confirmation, vehicle status, GPS location and alerts according to your plan and compatible equipment.

Comfort functions require the corresponding factory equipment. Available controls and notifications depend on the vehicle configuration, installed hardware and selected service plan. Factory-key range depends on your original remote and surroundings.

## $1,599.99 Installed

Includes the SKS-GLE-166-16-19-PTS-GPS remote start system, VSM550 Pro smartphone interface, required harnesses, programming and professional installation. SmartStart cellular service is separate. Operates with your existing factory key fob; additional handheld remotes are not included. **A working spare factory key must be supplied and given up for the installation. Ignition-switch modification is required.**

## Free Roadside Assistance

Included with Secure and GPS Premium. Pre-register with Viper Motor Club to request help by phone or through the SmartStart Pro app. Assistance is available 24/7 in the U.S. and Canada and includes towing, battery, flat tire and lockout help, plus emergency delivery of fuel or fluids. Viper Motor Club terms apply.

## Compare SmartStart Service Plans

Service is separate from the $1,599.99 installed package. After the free Basic year, choose Secure or GPS Premium to continue cellular service.

| Features | Basic<br>Free first year<br>Eligible new activations | Secure<br>$6.99/mo<br>$69.99/yr prepaid<br>$169.99 / 3-year prepaid | GPS Premium<br>$11.99/mo<br>$119.99/yr prepaid<br>$299.99 / 3-year prepaid |
|---|---|---|---|
| App commands | | | |
| 1-way commands | ? | — | — |
| 2-way commands | — | ? | ? |
| Vehicle control | | | |
| Lock / Unlock / Trunk | ? | ? | ? |
| Remote Start | ? | ? | ? |
| Panic | ? | ? | ? |
| Runtime Remaining | — | ? | ? |
| Auxiliary Commands | — | ? | ? |
| Vehicle status | | | |
| Doors and Locks | — | ? | ? |

| | | | |
|---|---|---|---|
| Ignition and Engine | — | ? | ? |
| Security | — | ? | ? |
| Trunk and Hood | — | ? | ? |
| Real-time alerts | | | |
| Security Alarm | — | ? | ? |
| Lockdown / Tow | — | — | ? |
| Low Battery | — | — | ? |
| Speed | — | — | ? |
| SmartFence (Geofence) | — | — | 2 |
| Harsh Acceleration | — | — | — |
| Curfew | — | — | — |
| Idle | — | — | — |
| Impact Detection | — | — | — |
| GPS | | | |
| GPS Monitoring | — | — | ? |
| Hybrid & Street Map Views | — | — | ? |
| Vehicle Location Sharing | — | — | ? |
| Map to Vehicle Directions | — | — | ? |
| Trip History with Breadcrumbs | — | — | — |
| Other benefits | | | |
| SmartSchedule | — | ? | ? |
| Check Engine Codes | — | ? | ? |
| Free Roadside Assistance | — | ? | ? |
| Multiple User Support | — | ? | ? |
| User-Specific Alert Profiles | — | ? | ? |
| Real-Time Status | — | ? | ? |
| Cabin Temperature | — | ? | ? |
| Extend Runtime | — | ? | ? |
| Separate Web Portal | — | — | — |

? Included · — Not included. Features depend on vehicle, installed hardware, cellular coverage and service terms. View Viper’s current plan details.

## Managing More Than One Vehicle?

Explore the **FLEET & FAMILY PLANS** tab for annual GPS plans, trip history, multiple users and a separate web portal.

## Installation & Warranty

Professionally installed, programmed and tested at **Access 1 Alarm & Audio, 10418 Lorain Ave, Cleveland, OH 44111**. Includes a **5-year system warranty** and installation labor coverage **for as long as you own the vehicle**. The VSM550 Pro smartphone interface is covered for **1 year**. Existing factory keys and cellular service have separate terms.

## An Aftermarket Smartphone Option After mbrace

Yes, on compatible GLE Class vehicles. This package includes the VSM550 Pro interface. SmartStart is an independent aftermarket service, not a reactivation of mbrace. Earlier Mercedes-Benz telematics were affected by the 3G network shutdown in 2022. Factory connected-service availability varies by model year and equipment. SmartStart requires an active plan, phone internet access and compatible vehicle cellular coverage; it does not replace every factory service or emergency-call function.

Mercedes-Benz 3G network sunset information.

## Frequently Asked Questions

### What does PTS mean in this product code?

PTS identifies the push-to-start application. This package requires factory KeylessGo push-to-start, a customer-supplied spare key dedicated to installation and professional ignition-switch modification.

### Is SmartStart an option after Mercedes-Benz mbrace services ended?

Yes, on compatible GLE Class vehicles. This package includes the VSM550 Pro interface. SmartStart is an independent aftermarket service, not a reactivation of mbrace. Earlier Mercedes-Benz telematics were affected by the 3G network shutdown in 2022. Factory connected-service availability varies by model year and equipment. SmartStart requires an active plan, phone internet access and compatible vehicle cellular coverage; it does not replace every factory service or emergency-call function.

### Does this package require giving up a spare key?

Yes. This KeylessGo push-to-start package requires you to provide a working spare factory key that is dedicated to the installation. The ignition switch also requires professional modification.

### How do I activate remote start?

Use the Panic button or lock-unlock-lock sequence on your original factory key fob. We demonstrate your configured start and stop procedure at pickup. Operating range depends on your factory remote and surroundings.

### Will it activate heated seats and the rear defroster?

Yes, with compatible factory equipment. Heated seats and the rear defroster activate according to programmable outside-temperature thresholds.

### What can I adjust?

Supported settings can be programmed from the vehicle’s stalk controls, including run time, number of starts, light flashes and immobilizer settings. We demonstrate the available adjustments after installation.

### Does $1,599.99 include SmartStart and installation?

Yes. This package includes the Mercedes-Benz GLE Class remote start system, VSM550 Pro cellular interface, required harnesses, programming and professional installation. SmartStart service is separate.

### Which service plan do I need?

Eligible new activations include the first year of Basic service with 1-way commands. Secure adds 2-way confirmation and other benefits. GPS Premium adds GPS location and alerts. After the free Basic year, choose a paid plan to continue cellular service.

### Are fleet and family plans available?

Yes. See the Fleet & Family Plans tab for annual Basic GPS and Premium GPS plans, trip history, alerts, multiple-user support and the separate web portal.

### What warranty is included?

The remote start system is covered for 5 years, the VSM550 Pro smartphone interface for 1 year, and installation labor for as long as the original purchaser owns the vehicle.

Call to confirm your **2016-2019 Mercedes-Benz GLE Class** compatibility, then schedule installation at **10418 Lorain Ave, Cleveland, OH 44111.**

Call (216) 252-3000

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spare key dedicated to installation and professional ignition-switch modification."}}]}]}

**Fleet & Family Plans**

# Viper Small Fleet & Family Plans

Compare two annual plans for compatible VSM550 Pro installations. Each price is prepaid for one year of service, separate from the installed hardware package.

## Free Roadside Assistance with Both Plans

**Towing, battery, flat tire and lockout help**, plus **fuel, oil, fluid and water delivery**.

Available 24/7 in the U.S. and Canada. Pre-register with Viper Motor Club to request help by phone or through the SmartStart Pro app. Program terms apply.

| Features | Basic GPS<br>$199.99 prepaid for 1 year | Premium GPS<br>$299.99 prepaid for 1 year |
|---|---|---|
| GPS and trip history | | |
| Trip updates | Every 2 minutes | Every 30 seconds |
| Trip history retained | 90 days | 1 year |
| GPS monitoring, map views and directions | ? | ? |
| Location sharing and trip trails | ? | ? |
| SmartFence geofences | 10 | 10 |
| Vehicle control and status | | |
| 2-way app commands | ? | ? |
| Remote start, lock/unlock, trunk and panic | ? | ? |
| Remaining runtime and auxiliary controls | ? | ? |
| Door, lock, ignition and security status | ? | ? |
| Cabin temperature and runtime extension | ? | ? |
| Alerts and other benefits | | |
| Alarm, tow, low battery and speed alerts | ? | ? |
| Driving event alerts, including curfew and idle | ? | ? |

| | | |
|---|---|---|
| Scheduling and diagnostic codes | ? | ? |
| Multiple users and individual alert profiles | ? | ? |
| Separate fleet web portal | ? | ? |
| Free roadside assistance | ? | ? |

Features depend on vehicle, installed hardware, cellular coverage and service plan. View Viper's fleet plan details or call (216) 252-3000 to discuss your vehicles.

**Warranty**
**Installation requirements:** Factory KeylessGo push-to-start, a working spare factory key dedicated to the installation, and professional ignition-switch modification.

## Warranty & Return Policy

Please review the coverage, requirements and exclusions below for the 2016-2019 Mercedes-Benz GLE Class SKS-GLE-166-16-19-PTS-GPS remote start package purchased and professionally installed by Access 1 Alarm & Audio.

**Keep your receipt:** A valid Access 1 sales receipt or invoice is required for warranty claims and any return, exchange or store credit consideration.

**All sales are final.** Any exceptions are subject to the conditions below and management's discretion.

### Remote Start System & VSM550 Pro Coverage

The Mercedes-Benz GLE Class SKS-GLE-166-16-19-PTS-GPS remote start package purchased and professionally installed by Access 1 Alarm & Audio includes:

- **Five (5) years of system warranty coverage.**
- **One (1) year of warranty coverage on the VSM550 Pro smartphone interface.**
- **Lifetime installation labor warranty**, subject to the ownership and installation conditions below.

A valid Access 1 Alarm & Audio sales receipt or invoice documenting your purchase and installation is required. The exclusions and proof-of-purchase requirements below apply.

### Lifetime Installation Labor Warranty

Installation labor is warranted for **as long as the original purchaser owns the vehicle**, provided the installation has not been altered, modified, tampered with, serviced, or repaired by any person or business other than Access 1 Alarm & Audio.

Lifetime labor coverage applies to the installation; it does not extend the five-year system warranty or one-year VSM550 Pro smartphone interface warranty.

### Returns and Exchanges

**All sales are final.** Access 1 Alarm & Audio does not accept returns on over-the-counter purchases.

Products determined by management to have been incorrectly sold, damaged upon receipt, or defective may be eligible for store credit at management’s sole discretion.

Opened, used, installed, programmed, modified, custom ordered, or special-order products are not eligible for return. In certain circumstances, management may authorize store credit for opened merchandise, subject to inspection and a **minimum 25%**

**restocking fee**.

## Proof of Purchase Required

A valid Access 1 Alarm & Audio sales receipt or invoice is required for all warranty claims, labor warranty requests, exchanges, returns, and store credit considerations.

Customers are responsible for retaining their original proof of purchase. Access 1 Alarm & Audio is not responsible for lost, misplaced, damaged, destroyed, or unavailable receipts.

Warranty coverage, labor warranty coverage, exchanges, returns, and any discretionary store credit may be denied if proof of purchase cannot be provided.

## Warranty Exclusions

Warranty coverage does not apply to damage resulting from misuse, abuse, improper installation, accidents, neglect, water intrusion, theft, vandalism, fire, collision, electrical system defects, acts of nature, unauthorized repairs, modifications, or tampering after the vehicle leaves Access 1 Alarm & Audio.

Access 1 Alarm & Audio is not responsible for damage caused by other service facilities, vehicle manufacturers, dealerships, body shops, repair shops, or any person performing work on the vehicle after installation.

Manufacturer warranties are subject to the terms and conditions established by the manufacturer and may vary by product.

## Requesting Warranty Service

Contact Access 1 Alarm & Audio with your sales receipt or invoice and a description of

the concern so we can arrange an inspection and review the applicable coverage.

Call (216) 252-3000 or visit **10418 Lorain Ave, Cleveland, OH 44111**.

> *Warranty policies are subject to change without notice.*

**Video**

## Viper SmartStart Video

This overview may show earlier app screens or offers. Use this listing's current service-plan information and confirm current terms at activation.

**Specification**

| | |
|---|---|
| Audible & Visual Confirmation | |
| Horn Feedback | Yes |
| Parking Lights Control | Yes |
| Comfort & Convenience Controls | |
| Heated Seats Activation | Yes |
| Rear Window Defogger Activation | Yes |
| OEM Door Lock & Alarm Controls | |
| Arm Factory Security | Yes |
| Disarm Factory Security | Yes |
| Door Lock Control | Yes |
| Door Unlock Control | Yes |
| Driver Priority Unlock | Yes |
| Trunk / Hatch Release | Yes |
| Factory FOB Control | |

| | |
|---|---|
| Control of aftermarket alarm with OEM remote | Yes |
| Transponder & Immobilizer Override | |
| Immobilizer Bypass-Data No Key Required | No |
| Integrated Security & Monitoring | |
| Entry Monitoring ALL Door Pins | Yes |
| Entry Monitoring Hood Pin | Yes |
| Entry Monitoring Trunk/Hatch Pin | Yes |
| Function or Feature Status | |
| Brake Status | Yes |
| E-Brake Status | Yes |
| Ignition Status | Yes |
| Remote Start & Engine Controls | |
| 3x Lock Start Using OEM FOB | N/A |
| 3x Lock Stop Using OEM FOB | N/A |
| OEM Remote Start Activation With RF Kit | Yes |
| Remote Start Takeover | Yes |
| SmartStart Capable | Yes |
| Included Aftermarket Remote Controls (Quanity) | No |
| Included Aftermarket Remote Controls Range | N/A |
| Bluetooth Smartphone Control | No |
| Security Alarm Add-On Availabilty | |
| Siren with security add-on | No |