2019-2024 Mercedes-Benz Sprinter Basic Smartphone Viper GPS SmartStart System



Brand: Viper
Product Code: SKS-SPRINTER-907-GPS
Stock: 5
UPC: SKSNG907
MPN: SKS-SPRINTER-907-GPS
Location: Cleveland, OH

Price: $1,699.99

Short Description

2019–2024 Mercedes-Benz Sprinter remote start with VSM550 Pro SmartStart — $1,699.99 professionally installed in Cleveland. A working spare factory key is required. Includes OEM-style alarm and high idle with no dealer programming required. Factory lock-unlock-lock control, steering-wheel settings and optional external auto-start integration for RV owners and work vans. Cellular service is separate.

Description

MERCEDES-BENZ SPRINTER • 2019–2024

VSM550 Pro SmartStart included. Professionally installed in Cleveland, Ohio.

Remote start your 2019–2024 Mercedes-Benz Sprinter from your smartphone or with the factory key you already carry. The included VSM550 Pro offers virtually unlimited cellular control range from virtually anywhere in the world, with an active plan, phone internet access and compatible cellular coverage at the vehicle. Give the cabin time to warm up during a Cleveland winter or begin cooling before a summer drive, with temperature-based control of compatible factory comfort features.

Working Spare Factory Key Required

You must supply a working spare factory key for this installation. We confirm your exact Sprinter configuration, factory equipment and key compatibility before booking.

FACTORY KEY CONTROL lock-unlock-lock activation.
AUTOMATIC COMFORT Temperature-based heated seat and defroster activation.
INSTALLATION INCLUDED $1,699.99 at our Cleveland shop.

OEM-Style High Idle for RV Owners & Work Vans

OEM-style high idle is included, with no dealer programming required. It can activate automatically after remote start, with the idle RPM setting programmed through the instrument-cluster menu.

With the parking brake engaged, pull the turn-signal stalk toward you to turn high idle on or off. We demonstrate the configured controls at pickup.

Optional external automation: Start, stop and status-output triggers can integrate with compatible battery monitors, compressor monitors, temperature monitors and other control equipment. This can support RV house-battery management or work-van equipment needs when professionally configured.

Repeat-start behavior: A maintained external auto-start request can cause the system to restart after its run time expires. It can continue running and restarting until the external controller cancels the request. Confirm the monitor’s stop logic, safeguards and required interfaces before enabling automation.

Optional monitors, relays, interfaces and charging-system upgrades must be confirmed

separately. Charging performance depends on the vehicle, battery system and electrical loads. Automatic engine operation requires appropriate safeguards and use outdoors with adequate ventilation.

Designed Around Your Sprinter

- **Factory-key remote start:** Works with the lock-unlock-lock sequence on your existing factory fob.
- **OEM-style alarm included:** Built-in alarm functionality requires no additional alarm hardware. Compatible shock, glass-break, tilt and vehicle-movement sensors or a full external Directed alarm can be added separately.
- **External-alarm compatibility:** Some external-alarm configurations may prevent factory-fob remote start and require compatible RF remotes or smartphone control instead. The OEM fob can still arm and disarm the alarm. Confirm the selected alarm configuration before installation.
- **Smartphone and RF interfaces:** Supports Directed / Viper SmartStart and compatible RF remotes for extended range. AM remotes are not compatible.
- **2-way alarm notifications:** Supported factory and/or external alarm notifications are available through compatible Directed / Viper SmartStart hardware, equipment and service.
- **Anti-theft / anti-carjacking capability:** Requires compatible smartphone-control hardware and active service. We confirm fitment and demonstrate configured operation and limitations at installation.
- **Automatic comfort:** Factory heated seats, cooled seats and rear defroster can activate at programmable outside-temperature thresholds when compatible equipment is fitted.
- **Steering-wheel programming:** Adjust supported run time, heated/cooled-seat and defroster thresholds, light flashes and timer start. Sensor-sensitivity adjustments require compatible optional sensor hardware.
- **Sensor integration:** Compatible plug-and-play shock, glass-break, tilt and movement sensors can interface with the factory alarm and supported SmartStart notifications. Sensors and required interfaces are optional.
- **Vehicle-specific installation:** Plug-and-play integration, programming and testing are tailored to the vehicle. Factory warranty coverage follows the manufacturer’s terms; installation time depends on configuration and added options.

Available controls, status and notifications depend on the vehicle, installed hardware and selected service plan. Accessories and external control equipment are separate unless specifically included.

$1,699.99 Installed

Includes the SKS-SPRINTER-907-GPS remote start system, VSM550 Pro smartphone interface, required harnesses, programming and professional installation. SmartStart cellular service is separate. Operates with your existing factory key fob; additional handheld remotes are not included. **You must supply a working spare factory key for installation.**

Free Roadside Assistance

Included with Secure and GPS Premium. Pre-register with Viper Motor Club to request help by phone or through the SmartStart Pro app. Assistance is available 24/7 in the U.S. and Canada and includes towing, battery, flat tire and lockout help, plus emergency delivery of fuel or fluids. Viper Motor Club terms apply.

Compare SmartStart Service Plans

Service is separate from the $1,699.99 installed package. After the free Basic year, choose Secure or GPS Premium to continue cellular service.

Features	Basic Free first year Eligible new activations	Secure $6.99/mo $69.99/yr prepaid $169.99 / 3-year prepaid	GPS Premium $11.99/mo $119.99/yr prepaid $299.99 / 3-year prepaid
App commands			
1-way commands	?	—	—
2-way commands	—	?	?
Vehicle control			
Lock / Unlock / Trunk	?	?	?
Remote Start	?	?	?
Panic	?	?	?
Runtime Remaining	—	?	?
Auxiliary Commands	—	?	?

Vehicle status			
Doors and Locks	—	?	?
Ignition and Engine	—	?	?
Security	—	?	?
Trunk and Hood	—	?	?
Real-time alerts			
Security Alarm	—	?	?
Lockdown / Tow	—	—	?
Low Battery	—	—	?
Speed	—	—	?
SmartFence (Geofence)	—	—	2
Harsh Acceleration	—	—	—
Curfew	—	—	—
Idle	—	—	—
Impact Detection	—	—	—
GPS			
GPS Monitoring	—	—	?
Hybrid & Street Map Views	—	—	?
Vehicle Location Sharing	—	—	?
Map to Vehicle Directions	—	—	?
Trip History with Breadcrumbs	—	—	—
Other benefits			
SmartSchedule	—	?	?
Check Engine Codes	—	?	?
Free Roadside Assistance	—	?	?
Multiple User Support	—	?	?
User-Specific Alert Profiles	—	?	?
Real-Time Status	—	?	?
Cabin Temperature	—	?	?
Extend Runtime	—	?	?
Separate Web Portal	—	—	—

? Included · — Not included. Features depend on vehicle, installed hardware, cellular coverage and service terms. View Viper’s current plan details.

Managing More Than One Vehicle?

Explore the **FLEET & FAMILY PLANS** tab for annual GPS plans, trip history, multiple users and a separate web portal.

Installation & Warranty

Professionally installed, programmed and tested at **Access 1 Alarm & Audio, 10418 Lorain Ave, Cleveland, OH 44111**. Includes a **5-year system warranty** and installation labor coverage **for as long as you own the vehicle**. The VSM550 Pro smartphone interface is covered for **1 year**. Existing factory keys and cellular service have separate terms.

Frequently Asked Questions

Is a spare factory key required?

Yes. You must supply a working spare factory key for installation. We confirm key compatibility and your exact vehicle configuration before scheduling.

How do I activate remote start?

Use lock-unlock-lock on the factory key fob. Compatible RF remotes or smartphone control can be added. Some external-alarm configurations require an external control device for remote start, while the OEM fob retains alarm arm/disarm functions.

Is high idle included, and does it need dealer programming?

OEM-style high idle is included and requires no dealer programming. It can activate after remote start, and the idle RPM setting is programmed through the instrument-cluster menu.

How do I turn high idle on or off?

With the parking brake engaged, pull the turn-signal stalk toward you to turn high idle on or off. We demonstrate the configured operation at pickup.

Can an RV battery monitor or other equipment control auto start?

Optional start, stop and status-output triggers support compatible battery, compressor, temperature and other monitors with the required interfaces. A maintained start request can cause repeated starts after run-time expiry until the controller cancels the request. Professional configuration and appropriate safeguards are required.

What alarm equipment is included?

OEM-style alarm functionality is included without additional alarm hardware. Compatible sensors and a full external Directed alarm may be added separately. Confirm the effect of the chosen external-alarm configuration on factory-fob remote start before booking.

Is SmartStart included?

The VSM550 Pro SmartStart interface is included. Supported smartphone commands, status, GPS location and 2-way alarm notifications require compatible installed equipment, active service and cellular coverage. Service is separate.

What comfort and programming functions are supported?

Compatible factory heated seats, cooled seats and rear defroster can activate at programmable temperature thresholds. Steering-wheel controls support run time, temperature thresholds, light flashes and timer-start settings; sensor sensitivity requires compatible added sensors.

Does $1,699.99 include installation?

Yes. The remote start system, included OEM-style alarm and high-idle functions, required harnesses, programming and professional installation are included. You must supply a working spare key. VSM550 Pro is included; cellular service is separate.

Are fleet and family GPS plans available?

Yes. The consumer comparison covers Basic, Secure and GPS Premium service, and the Fleet & Family Plans tab compares annual fleet GPS options. Feature availability

depends on hardware, vehicle, coverage and plan.

What warranty is included?

The installed system has a 5-year warranty, with installation labor covered for as long as the original purchaser owns the vehicle. VSM550 Pro has a 1-year warranty when supplied. Existing factory keys, cellular service and separately purchased accessories have separate terms.

Call to confirm your **2019–2024 Mercedes-Benz Sprinter** compatibility, then schedule installation at **10418 Lorain Ave, Cleveland, OH 44111.**

Call (216) 252-3000

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Plans tab compares annual fleet GPS options. Feature availability depends on hardware, vehicle, coverage and plan."}},{"@type":"Question","name":"What warranty is included?","acceptedAnswer":{"@type":"Answer","text":"The installed system has a 5-year warranty, with installation labor covered for as long as the original purchaser owns the vehicle. VSM550 Pro has a 1-year warranty when supplied. Existing factory keys, cellular service and separately purchased accessories have separate terms."}}]}]}

Fleet & Family Plans

Viper Small Fleet & Family Plans

Compare two annual plans for compatible VSM550 Pro installations. Each price is prepaid for one year of service, separate from the installed hardware package.

Free Roadside Assistance with Both Plans

Towing, battery, flat tire and lockout help, plus **fuel, oil, fluid and water delivery**.

Available 24/7 in the U.S. and Canada. Pre-register with Viper Motor Club to request help by phone or through the SmartStart Pro app. Program terms apply.

Features	Basic GPS $199.99 prepaid for 1 year	Premium GPS $299.99 prepaid for 1 year
GPS and trip history		
Trip updates	Every 2 minutes	Every 30 seconds
Trip history retained	90 days	1 year
GPS monitoring, map views and directions	?	?
Location sharing and trip trails	?	?
SmartFence geofences	10	10
Vehicle control and status		
2-way app commands	?	?
Remote start, lock/unlock, trunk and panic	?	?
Remaining runtime and auxiliary controls	?	?
Door, lock, ignition and security status	?	?
Cabin temperature and runtime extension	?	?

Alerts and other benefits		
Alarm, tow, low battery and speed alerts	?	?
Driving event alerts, including curfew and idle	?	?
Scheduling and diagnostic codes	?	?
Multiple users and individual alert profiles	?	?
Separate fleet web portal	?	?
Free roadside assistance	?	?

Features depend on vehicle, installed hardware, cellular coverage and service plan. View Viper's fleet plan details or call (216) 252-3000 to discuss your vehicles.

Warranty

Warranty & Return Policy

Please review the coverage, requirements and exclusions below for the 2019–2024 Mercedes-Benz Sprinter SKS-SPRINTER-907-GPS remote start package purchased and professionally installed by Access 1 Alarm & Audio.

Keep your receipt: A valid Access 1 sales receipt or invoice is required for warranty claims and any return, exchange or store credit consideration.

All sales are final. Any exceptions are subject to the conditions below and management's discretion.

Remote Start System & VSM550 Pro Coverage

The Mercedes-Benz Sprinter SKS-SPRINTER-907-GPS remote start package purchased and professionally installed by Access 1 Alarm & Audio includes:

- **Five (5) years of system warranty coverage.**
- **One (1) year of warranty coverage on the VSM550 Pro smartphone interface.**
- **Lifetime installation labor warranty**, subject to the ownership and installation conditions below.

A valid Access 1 Alarm & Audio sales receipt or invoice documenting your purchase and installation is required. The exclusions and proof-of-purchase requirements below apply.

Lifetime Installation Labor Warranty

Installation labor is warranted for **as long as the original purchaser owns the vehicle**, provided the installation has not been altered, modified, tampered with, serviced, or repaired by any person or business other than Access 1 Alarm & Audio.

Lifetime labor coverage applies to the installation; it does not extend the five-year system warranty or one-year VSM550 Pro smartphone interface warranty.

Returns and Exchanges

All sales are final. Access 1 Alarm & Audio does not accept returns on over-the-counter purchases.

Products determined by management to have been incorrectly sold, damaged upon receipt, or defective may be eligible for store credit at management’s sole discretion.

Opened, used, installed, programmed, modified, custom ordered, or special-order

products are not eligible for return. In certain circumstances, management may authorize store credit for opened merchandise, subject to inspection and a **minimum 25% restocking fee**.

Proof of Purchase Required

A valid Access 1 Alarm & Audio sales receipt or invoice is required for all warranty claims, labor warranty requests, exchanges, returns, and store credit considerations.

Customers are responsible for retaining their original proof of purchase. Access 1 Alarm & Audio is not responsible for lost, misplaced, damaged, destroyed, or unavailable receipts.

Warranty coverage, labor warranty coverage, exchanges, returns, and any discretionary store credit may be denied if proof of purchase cannot be provided.

Warranty Exclusions

Warranty coverage does not apply to damage resulting from misuse, abuse, improper installation, accidents, neglect, water intrusion, theft, vandalism, fire, collision, electrical system defects, acts of nature, unauthorized repairs, modifications, or tampering after the vehicle leaves Access 1 Alarm & Audio.

Access 1 Alarm & Audio is not responsible for damage caused by other service facilities, vehicle manufacturers, dealerships, body shops, repair shops, or any person performing work on the vehicle after installation.

Manufacturer warranties are subject to the terms and conditions established by the manufacturer and may vary by product.

Requesting Warranty Service

Contact Access 1 Alarm & Audio with your sales receipt or invoice and a description of the concern so we can arrange an inspection and review the applicable coverage.

Call (216) 252-3000 or visit **10418 Lorain Ave, Cleveland, OH 44111**.

> *Warranty policies are subject to change without notice.*

Video

Viper SmartStart Video

This overview may show earlier app screens or offers. Use this listing's current service-plan information and confirm current terms at activation.

Specification

Audible & Visual Confirmation	
Horn Feedback	Yes
Parking Lights Control	Yes
Comfort & Convenience Controls	
Heated Seats Activation	No
Rear Window Defogger Activation	No
OEM Door Lock & Alarm Controls	
Arm Factory Security	Yes
Disarm Factory Security	Yes
Door Lock Control	Yes
Door Unlock Control	Yes
Driver Priority Unlock	Yes

Trunk / Hatch Release	Yes
Factory FOB Control	
Control of aftermarket alarm with OEM remote	Yes
Transponder & Immobilizer Override	
Immobilizer Bypass-Data No Key Required	Yes
Integrated Security & Monitoring	
Entry Monitoring ALL Door Pins	Yes
Entry Monitoring Hood Pin	Yes
Entry Monitoring Trunk/Hatch Pin	Yes
Function or Feature Status	
Brake Status	Yes
E-Brake Status	Yes
Ignition Status	Yes
Remote Start & Engine Controls	
3x Lock Start Using OEM FOB	N/A
3x Lock Stop Using OEM FOB	N/A
OEM Remote Start Activation With RF Kit	Yes
Remote Start Takeover	Yes
SmartStart Capable	Yes
Included Aftermarket Remote Controls (Quanity)	No
Included Aftermarket Remote Controls Range	N/A
Bluetooth Smartphone Control	No
Security Alarm Add-On Availabilty	
Siren with security add-on	No