# 2017-2023 Mercedes-Benz E Class Smartphone Viper GPS SmartStart System




**Brand:** Viper
**Product Code:** SKS-E-213-GPS
**Stock:** 5
**UPC:** SKSNG213
**MPN:** SKS-E-213-GPS
**Location:** Cleveland, OH

## Price: $1,599.99

**Short Description**

**2017–2023 Mercedes-Benz E Class remote start with VSM550 Pro SmartStart included. $1,599.99 professionally installed in Cleveland.** A working extra factory key must be supplied. **No ignition-switch modification required. Not compatible with hybrid vehicles.** Cellular service is separate.

**Description**

MERCEDES-BENZ E CLASS • 2017–2023

VSM550 Pro included. KeylessGo push-to-start only. Professionally installed in Cleveland, Ohio.

**Remote start your 2017–2023 Mercedes-Benz E Class** from your smartphone or with the factory key you already carry. The included VSM550 Pro provides virtually unlimited cellular range from virtually anywhere in the world with an active service plan, phone internet access and compatible vehicle cellular coverage. Give the cabin time to warm up during a Cleveland winter or begin cooling before a summer drive, with temperature-based control of compatible factory comfort features.

## Spare Key Required • Not Compatible with Hybrids

**Hybrid vehicles are not supported. No ignition-switch modification is required.** Confirm your engine, ignition and factory equipment with us before installation.

**Only for vehicles equipped with KeylessGo push-to-start.** If your E Class does not have push-to-start, we currently have no solution for this application.

**You must supply a working spare factory key.** This key is dedicated to the remote start installation and is no longer available as your everyday spare. Please confirm your key and vehicle configuration with us before booking.

### FACTORY KEY CONTROL

Panic button or lock-unlock-lock activation.

### AUTOMATIC COMFORT

Temperature-based heated seat and defroster activation.

### INSTALLATION INCLUDED

$1,599.99 at our Cleveland shop.

## Designed Around Your Mercedes-Benz

- **100% plug-and-play integration:** Vehicle-specific connections designed to integrate with your Mercedes-Benz factory electronics.
- **Extended-range flexibility:** Compatible Directed RF remotes can be added for greater range. Ask us to confirm remote and interface compatibility; additional equipment is separate.
- **Anti-theft / anti-carjacking capability:** Smartphone operation requires a compatible SmartStart interface and active service. Ask us to explain the feature and vehicle-specific limitations at installation.
- **Factory-key operation:** Activate remote start using the Panic button or lock-unlock-lock sequence on your existing fob.
- **Heated seats:** Automatically activate compatible OEM heated seats based on a

programmable outside-temperature threshold.
- **Rear defroster:** Automatically activates at an outside temperature of 32°F.
- **Convenient programming:** Steering-wheel controls let you adjust supported settings including run time, number of starts, heated-seat temperature threshold and light flashes.
- **SmartStart included:** VSM550 Pro cellular smartphone interface, with available 2-way confirmation, vehicle status, GPS location and alarm notifications depending on your plan and compatible equipment.

Comfort functions require the corresponding factory equipment. Available controls and notifications depend on the vehicle configuration, installed hardware and selected service plan. Factory-key range depends on your original remote and surroundings.

## $1,599.99 Installed

Includes the SKS-E-213-GPS remote start system, VSM550 Pro cellular interface, required harnesses, programming and professional installation. SmartStart cellular service is separate. Operates with your existing factory key fob; additional handheld remotes are not included. **A working spare factory key must be supplied by you.**

## Free Roadside Assistance

Included with Secure and GPS Premium. Pre-register with Viper Motor Club to request help by phone or through the SmartStart Pro app. Assistance is available 24/7 in the U.S. and Canada and includes towing, battery, flat tire and lockout help, plus emergency delivery of fuel or fluids. Viper Motor Club terms apply.

## Compare SmartStart Service Plans

Service is separate from the $1,599.99 installed package. After the free Basic year, choose Secure or GPS Premium to continue cellular service.

| Features | Basic | Secure | GPS Premium |
|---|---|---|---|
| | Free first year<br>Eligible new activations | $6.99/mo<br>$69.99/yr prepaid<br>$169.99 / 3-year prepaid | $11.99/mo<br>$119.99/yr prepaid<br>$299.99 / 3-year |

| | | | prepaid |
|---|---|---|---|
| App commands | | | |
| 1-way commands | ? | — | — |
| 2-way commands | — | ? | ? |
| Vehicle control | | | |
| Lock / Unlock / Trunk | ? | ? | ? |
| Remote Start | ? | ? | ? |
| Panic | ? | ? | ? |
| Runtime Remaining | — | ? | ? |
| Auxiliary Commands | — | ? | ? |
| Vehicle status | | | |
| Doors and Locks | — | ? | ? |
| Ignition and Engine | — | ? | ? |
| Security | — | ? | ? |
| Trunk and Hood | — | ? | ? |
| Real-time alerts | | | |
| Security Alarm | — | ? | ? |
| Lockdown / Tow | — | — | ? |
| Low Battery | — | — | ? |
| Speed | — | — | ? |
| SmartFence (Geofence) | — | — | 2 |
| Harsh Acceleration | — | — | — |
| Curfew | — | — | — |
| Idle | — | — | — |
| Impact Detection | — | — | — |
| GPS | | | |
| GPS Monitoring | — | — | ? |
| Hybrid & Street Map Views | — | — | ? |
| Vehicle Location Sharing | — | — | ? |
| Map to Vehicle Directions | — | — | ? |
| Trip History with Breadcrumbs | — | — | — |
| Other benefits | | | |
| SmartSchedule | — | ? | ? |
| Check Engine Codes | — | ? | ? |
| Free Roadside | — | ? | ? |

| | | | |
|---|---|---|---|
| Assistance | | | |
| Multiple User Support | — | ? | ? |
| User-Specific Alert Profiles | — | ? | ? |
| Real-Time Status | — | ? | ? |
| Cabin Temperature | — | ? | ? |
| Extend Runtime | — | ? | ? |
| Separate Web Portal | — | — | — |

? Included · — Not included. Features depend on vehicle, installed hardware, cellular coverage and service terms. View Viper's current plan details.

## Managing More Than One Vehicle?

See the **FLEET & FAMILY PLANS** tab for annual GPS plans, trip history, multiple-user access and the separate web portal.

## Installation & Warranty

Professionally installed, programmed and tested at **Access 1 Alarm & Audio, 10418 Lorain Ave, Cleveland, OH 44111**. Includes a **5-year system warranty** and installation labor coverage **for as long as you own the vehicle**. The VSM550 Pro interface has a **1-year warranty**. Existing factory keys and cellular service have separate terms.

## Frequently Asked Questions

### Does this package require ignition-switch modification?

No. Ignition-switch modification is not required for this package. You must supply a working extra factory key dedicated to the installation. This package is not compatible with hybrid vehicles.

### Does this work on hybrid vehicles?

No. These remote start packages are not compatible with hybrid vehicles. A working spare factory key must be supplied for supported non-hybrid applications.

### Will this work with my 2017-2023 E Class?

This package is for compatible 2017-2023 Mercedes-Benz E Class vehicles equipped with KeylessGo push-to-start. We confirm your exact vehicle, factory equipment and key compatibility before scheduling.

### What if my vehicle does not have push-to-start?

There is currently no solution available from us for this application without KeylessGo push-to-start. This package cannot be installed on a conventional keyed-start vehicle.

### Do I need to give up a spare key?

Yes. You must supply a working spare factory key for the installation. That key is dedicated to the remote start installation and will no longer be available as your everyday spare.

### How do I activate remote start?

Use the Panic button or the lock-unlock-lock sequence on your factory key fob. We demonstrate the configured activation procedure at pickup. Factory-key range depends on the original remote and surroundings.

### How do the heated seats and rear defroster activate?

Compatible factory heated seats activate according to a programmable outside-temperature threshold. The rear defroster activates at an outside temperature of 32°F.

### Is VSM550 Pro SmartStart included?

Yes. The $1,599.99 installed package includes the Mercedes-Benz remote start system, VSM550 Pro cellular interface, required harnesses and professional installation. SmartStart service is separate.

### Which service plan do I need?

Eligible new activations include the first year of Basic service with 1-way commands. Secure adds 2-way confirmation and other benefits. GPS Premium adds GPS location and

alerts. After the free Basic year, choose a paid plan to continue cellular service.

### Are fleet and family plans available?

Yes. See the Fleet & Family Plans tab for annual Basic GPS and Premium GPS plans, trip history, alerts, multiple-user support and the separate web portal.

### What warranty is included?

The remote start system is covered for 5 years, the VSM550 Pro smartphone interface for 1 year, and installation labor for as long as the original purchaser owns the vehicle.

Call to confirm your **2017–2023 Mercedes-Benz E Class KeylessGo** configuration and spare-key requirements, then schedule installation at **10418 Lorain Ave, Cleveland, OH 44111.**

Call (216) 252-3000

{"@context":"https://schema.org","@graph":[{"@type":"Product","@id":"https://www.access1alarm.com/vehicle-solutions/mercedes-benz/e-class/e-class-remote-start-systems/2017-2023-mercedes-benz-cls-class-smartphone-viper-gps-smartstart-system#product","name":"2017-2023 Mercedes-Benz E Class Smartphone Viper GPS SmartStart System","sku":"SKS-E-213-GPS","mpn":"SKS-E-213-GPS","description":"2017-2023 Mercedes-Benz CLS remote start with VSM550 Pro SmartStart professionally installed in Cleveland. Extra key required. No ignition modification. Not compatible with hybrids.","image":"https://www.access1alarm.com/images/com_eshop/products/SMARTSTART.jpg","url":"https://www.access1alarm.com/vehicle-solutions/mercedes-benz/e-class/e-class-remote-start-systems/2017-2023-mercedes-benz-cls-class-smartphone-viper-gps-smartstart-system","additionalProperty":[{"@type":"PropertyValue","name":"Vehicle application","value":"Compatible 2017-2023 Mercedes-Benz E Class vehicles with KeylessGo push-to-start only."},{"@type":"PropertyValue","name":"Factory key requirement","value":"Customer must provide a working spare factory key dedicated to installation."},{"@type":"PropertyValue","name":"Hybrid compatibility","value":"Not compatible with hybrid vehicles."},{"@type":"PropertyValue","name":"Ignition-switch

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portal."}},{"@type":"Question","name":"What warranty is included?","acceptedAnswer":{"@type":"Answer","text":"The remote start system is covered for 5 years, the VSM550 Pro smartphone interface for 1 year, and installation labor for as long as the original purchaser owns the vehicle."}},{"@type":"Question","name":"Does this work on hybrid vehicles?","acceptedAnswer":{"@type":"Answer","text":"No. These remote start packages are not compatible with hybrid vehicles. A working spare factory key must be supplied for supported non-hybrid applications."}},{"@type":"Question","name":"Does this package require ignition-switch modification?","acceptedAnswer":{"@type":"Answer","text":"No. Ignition-switch modification is not required for this package. You must supply a working extra factory key dedicated to the installation. This package is not compatible with hybrid vehicles."}}]}]}

**Fleet & Family Plans**

# Viper Small Fleet & Family Plans

Compare two annual plans for compatible VSM550 Pro installations. Each price is prepaid for one year of service, separate from the installed hardware package.

## Free Roadside Assistance with Both Plans

**Towing, battery, flat tire and lockout help**, plus **fuel, oil, fluid and water delivery**.

Available 24/7 in the U.S. and Canada. Pre-register with Viper Motor Club to request help by phone or through the SmartStart Pro app. Program terms apply.

| Features | Basic GPS<br>$199.99 prepaid for 1 year | Premium GPS<br>$299.99 prepaid for 1 year |
|---|---|---|
| GPS and trip history | | |
| Trip updates | Every 2 minutes | Every 30 seconds |
| Trip history retained | 90 days | 1 year |
| GPS monitoring, map views and directions | ? | ? |
| Location sharing and trip trails | ? | ? |
| SmartFence geofences | 10 | 10 |
| Vehicle control and status | | |
| 2-way app commands | ? | ? |
| Remote start, lock/unlock, | ? | ? |

| | | |
|---|---|---|
| trunk and panic | | |
| Remaining runtime and auxiliary controls | ? | ? |
| Door, lock, ignition and security status | ? | ? |
| Cabin temperature and runtime extension | ? | ? |
| Alerts and other benefits | | |
| Alarm, tow, low battery and speed alerts | ? | ? |
| Driving event alerts, including curfew and idle | ? | ? |
| Scheduling and diagnostic codes | ? | ? |
| Multiple users and individual alert profiles | ? | ? |
| Separate fleet web portal | ? | ? |
| Free roadside assistance | ? | ? |

Features depend on vehicle, installed hardware, cellular coverage and service plan. View Viper’s fleet plan details or call (216) 252-3000 to discuss your vehicles.

**Warranty**

## Warranty & Return Policy

This KeylessGo push-to-start installation requires a customer-supplied working spare factory key. Please review the coverage, requirements and exclusions below for the 2017–2023 Mercedes-Benz E Class SKS-E-213-GPS remote start package purchased and professionally installed by Access 1 Alarm & Audio.

**Keep your receipt:** A valid Access 1 sales receipt or invoice is required for warranty

claims and any return, exchange or store credit consideration.

**All sales are final.** Any exceptions are subject to the conditions below and management’s discretion.

## Remote Start System & VSM550 Pro Coverage

The Mercedes-Benz E Class SKS-E-213-GPS remote start package purchased and professionally installed by Access 1 Alarm & Audio includes:

- **Five (5) years of system warranty coverage.**
- **One (1) year of warranty coverage on the VSM550 Pro smartphone interface.**
- **Lifetime installation labor warranty**, subject to the ownership and installation conditions below.

A valid Access 1 Alarm & Audio sales receipt or invoice documenting your purchase and installation is required. The exclusions and proof-of-purchase requirements below apply.

## Lifetime Installation Labor Warranty

Installation labor is warranted for **as long as the original purchaser owns the vehicle**, provided the installation has not been altered, modified, tampered with, serviced, or repaired by any person or business other than Access 1 Alarm & Audio.

Lifetime labor coverage applies to the installation; it does not extend the five-year system warranty or one-year VSM550 Pro smartphone interface warranty.

## Returns and Exchanges

**All sales are final.** Access 1 Alarm & Audio does not accept returns on over-the-

counter purchases.

Products determined by management to have been incorrectly sold, damaged upon receipt, or defective may be eligible for store credit at management's sole discretion.

Opened, used, installed, programmed, modified, custom ordered, or special-order products are not eligible for return. In certain circumstances, management may authorize store credit for opened merchandise, subject to inspection and a **minimum 25% restocking fee**.

### Proof of Purchase Required

A valid Access 1 Alarm & Audio sales receipt or invoice is required for all warranty claims, labor warranty requests, exchanges, returns, and store credit considerations.

Customers are responsible for retaining their original proof of purchase. Access 1 Alarm & Audio is not responsible for lost, misplaced, damaged, destroyed, or unavailable receipts.

Warranty coverage, labor warranty coverage, exchanges, returns, and any discretionary store credit may be denied if proof of purchase cannot be provided.

### Warranty Exclusions

Warranty coverage does not apply to damage resulting from misuse, abuse, improper installation, accidents, neglect, water intrusion, theft, vandalism, fire, collision, electrical system defects, acts of nature, unauthorized repairs, modifications, or tampering after the vehicle leaves Access 1 Alarm & Audio.

Access 1 Alarm & Audio is not responsible for damage caused by other service facilities, vehicle manufacturers, dealerships, body shops, repair shops, or any person

performing work on the vehicle after installation.

Manufacturer warranties are subject to the terms and conditions established by the manufacturer and may vary by product.

### Requesting Warranty Service

Contact Access 1 Alarm & Audio with your sales receipt or invoice and a description of the concern so we can arrange an inspection and review the applicable coverage.

Call (216) 252-3000 or visit **10418 Lorain Ave, Cleveland, OH 44111**.

> *Warranty policies are subject to change without notice.*

**Video**

## Viper SmartStart Video

This overview may show earlier app screens or offers. Use this listing's current service-plan information and confirm current terms at activation.

**Specification**

| | |
|---|---|
| Audible & Visual Confirmation | |
| Horn Feedback | Yes |
| Parking Lights Control | Yes |
| Comfort & Convenience Controls | |

| | |
|---|---|
| Heated Seats Activation | No |
| Rear Window Defogger Activation | No |
| OEM Door Lock & Alarm Controls | |
| Arm Factory Security | Yes |
| Disarm Factory Security | Yes |
| Door Lock Control | Yes |
| Door Unlock Control | Yes |
| Driver Priority Unlock | Yes |
| Trunk / Hatch Release | Yes |
| Factory FOB Control | |
| Control of aftermarket alarm with OEM remote | Yes |
| Transponder & Immobilizer Override | |
| Immobilizer Bypass-Data No Key Required | Yes |
| Integrated Security & Monitoring | |
| Entry Monitoring ALL Door Pins | Yes |
| Entry Monitoring Hood Pin | Yes |
| Entry Monitoring Trunk/Hatch Pin | Yes |
| Function or Feature Status | |
| Brake Status | Yes |
| E-Brake Status | Yes |
| Ignition Status | Yes |
| Remote Start & Engine Controls | |
| 3x Lock Start Using OEM FOB | N/A |
| 3x Lock Stop Using OEM FOB | N/A |
| OEM Remote Start Activation With RF Kit | Yes |
| Remote Start Takeover | Yes |
| SmartStart Capable | Yes |
| Included Aftermarket Remote Controls (Quanity) | No |
| Included Aftermarket Remote Controls Range | N/A |
| Bluetooth Smartphone Control | No |

| Security Alarm Add-On Availabilty | |
|---|---|
| Siren with security add-on | No |